

# SUPERIOR GUARANTEE

All lamps are warranted to test correctly at their stated Watts, Volts and Amperes, subject to tolerances prescribed by the United States Government Bureau of Standards. Warranted products shall be guaranteed to the original purchaser for their own use for the warranty period specified below.

## 1. FLUORESCENT LAMPS

### HEAVY-DUTY™

12YR - 12 years  
10YR - 10 years  
6YR - 6 years  
5YR - 5 years  
4YR - 4 years  
3YR - 3 years

### INDUSTRIAL DUTY

8YR - 8 years  
7YR - 7 years  
5YR - 5 years

### RESIDENTIAL I

2YR - 2 years

### COMMERCIAL DUTY

5YR - 5 years  
3YR - 3 years

### RESIDENTIAL II

no guarantee

### HYBRID LAMP & BALLAST KIT

20YR - 20 years

## 2. COMPACT FLUORESCENT LAMPS

### HEAVY-DUTY™

48M - 48 months  
36M - 36 months  
30M - 30 months  
24M - 24 months

### INDUSTRIAL DUTY

24M - 24 months  
20M - 20 months  
16M - 16 months  
14M - 14 months

## 3. HIGH INTENSITY DISCHARGE LAMPS

### METAL HALIDE, PULSE START MH LAMPS

### HEAVY-DUTY™

50M - 50 months  
36M - 36 months  
25M - 25 months

### INDUSTRIAL DUTY

42M - 42 months  
30M - 30 months

### COMMERCIAL DUTY

30M - 30 months  
18M - 18 months

### RESIDENTIAL I

24M - 24 months

### RESIDENTIAL II

no guarantee

### HPS/MH RETROFITS

### HEAVY-DUTY™

50M - 50 months  
36M - 36 months

### INDUSTRIAL DUTY

30M - 30 months

### COMMERCIAL DUTY

18M - 18 months

### HIGH PRESSURE SODIUM LAMPS - DOUBLE/SINGLE ARC TUBE

### HEAVY-DUTY™

100M - 100 months  
60M - 60 months

### INDUSTRIAL DUTY

84M - 84 months  
48M - 48 months

### COMMERCIAL DUTY

72M - 72 months  
36M - 36 months

### RESIDENTIAL I

24M - 24 months

### RESIDENTIAL II

no guarantee

MERCURY VAPOR - 60M - 60 months

## 4. L.E.D. LAMPS

### PAR, MR, BR, A

### HEAVY-DUTY™

15YR - 15 years  
12YR - 12 years  
8YR - 8 years  
7YR - 7 years

### INDUSTRIAL DUTY

9YR - 9 years  
6YR - 6 years  
5YR - 5 years

### RESIDENTIAL I

5YR - 5 years @ 12hr/day

### COMMERCIAL DUTY

7YR - 7 years

### RESIDENTIAL II

mfr. 3hr/day guarantee

### UNDERCABINET

### STRIP

4YR - 4 years

### PUCK

3YR - 3 years

### EXIT ADAPTORS

### ULTIMATE

30YR - 30 years

### INDUSTRIAL DUTY

20YR - 20 years

### 4' DIRECT INSTALL

### HEAVY-DUTY™

10YR - 10 years

### INDUSTRIAL DUTY

7YR - 7 years

## 5. INCANDESCENT & DECORATIVE LAMPS

### HEAVY-DUTY™

24M - 24 months  
20M - 20 months  
18M - 18 months  
15M - 15 months  
12M - 12 months  
9M - 9 months

### BRITE DUTY™

15M - 15 months  
12M - 12 months  
9M - 9 months  
6M - 6 months

## 6. TUNGSTEN HALOGEN LAMPS

### HEAVY-DUTY™

15M - 15 months  
12M - 12 months

### INDUSTRIAL DUTY

10M - 10 months  
9M - 9 months

## 7. BALLASTS & INDOOR FIXTURES

### HEAVY-DUTY™ BALLASTS

50YR - 50 years

### INDUSTRIAL DUTY BALLASTS

30YR - 30 years

### COMMERCIAL DUTY

15YR - 15 years

### HYBRID™

20YR - 20 years

### RESIDENTIAL I

10YR - 10 years

### RESIDENTIAL II

5YR - 5 years

## 8. STANDARD PRODUCTS

See separate guarantee

## 9. NIC's (Not In Catalog Product)

NOT IN CATALOG PRODUCT - No life guarantee

PHOTO PROJECTION/MINIATURE LAMPS - No life guarantee

- A. **PRODUCTS COVERED** - This warranty covers only those products purchased at the listed guaranteed prices and listed as guaranteed products in the Seller's Catalog provided the products are used under normal conditions and proper use and does not cover other products obtained from another source or under another brand label to accommodate the Purchaser.
- B. **WARRANTY START DATE** - The above warranties begin from the date of installation of products, but no later than 1 year from the original purchase date.
- C. **OPERATING CONDITIONS** - All products must be used under normal operating conditions of temperature, voltage, vibration, and on/off operations. This warranty does not cover products used in excess of normal business hours or under conditions outside their design specifications such as excessive vibration or shock (trouble lights), excessive heat or cold, or voltage variation. This warranty does not apply to any product which has been altered or subjected to any process which results in a change in original condition or state.
- D. **SELLER LIABILITY** - The liability of Seller under this warranty shall be strictly limited to replacement of defective products returned prepaid to Seller's designated distribution center or presented to an authorized representative. Coupons may be issued on small warranty amounts where packaging and freight costs are prohibitive.
- E. **THIS WARRANTY IS IN LIEU OF ANY OTHER WARRANTIES EXPRESSED OR IMPLIED, INCLUDING ANY WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. SELLER NEITHER ASSUMES NOR AUTHORIZES ANY OTHER PERSON TO ASSUME FOR IT ANY OTHER LIABILITY. IN NO EVENT SHALL SELLER BE RESPONSIBLE FOR ANY DIRECT, INDIRECT OR CONSEQUENTIAL DAMAGES WHATSOEVER.**

Warranties are subject to change at the sole discretion of SUPERIOR LAMP, INC. The latest version of this warranty is available online at [www.superiorlamp.com](http://www.superiorlamp.com)

### PURCHASER'S NOTE:

Kindly ascertain that prices and terms are correct. The Purchaser recognizes that this is a bona fide order and is subject to a restocking charge if canceled.

The Purchaser has received a copy of this order.

### CASH TERMS: 1% - 10 Days, Net 20

Payable Only To  
SUPERIOR LAMP, INC

- All shipments F.O.B. Seller's Warehouse  
- We do not ship on trial or consignment

## TERMS, CONDITIONS AND POLICY

This order is not binding upon SUPERIOR LAMP INC (Seller), until accepted by Seller at its home office in Mount Laurel, New Jersey. The Purchaser recognizes that this is a bona fide order and thus is not subject to cancellation. If accepted, the order is subject to the following terms, conditions and policy:

1. Prices are based on quantities shown FOB at one of Seller's warehouses. All freight, federal, state and local taxes, duties, etc. wherever applicable shall be added to the invoice as a separate charge to be paid by Purchaser. The terms of payment are net cash, 20 days, or 1% discount for cash payment within 10 days from date of invoice. All monies payable to Superior Lamp Inc only. Method and route of shipment are at Seller's discretion.

2. Seller will attempt to ship all orders as soon as possible, however, Seller will not be liable for any delay in the performance or shipment of orders or for any damages or costs in direct consequence or otherwise suffered by Purchaser by reason of any such delay. All agreements contingent upon strikes, accidents or other causes beyond our control.

3. Claims for defective merchandise or shortages shall be deemed waived and released by Purchaser unless made in writing within 10 days after arrival of the merchandise. All claims for merchandise damaged in transit must be filed with carrier within 2 weeks of receipt of shipment. Please verify if there has been any damage to the merchandise covered by this purchase order. If so, immediately secure an inspection report from the carrier covering the damage so that our claim may be honored.

4. No returns shall be made without prior approval and receipt of authorized return permit labels from Seller. Credit for returns will not be issued without prior written approval. All authorized returns are subject to a 15% restocking charge for catalog products (25% restocking charge for non-catalog products). All unauthorized returns shall become the property of Seller.

5. This order contains the entire agreement of the parties. Sales Representative are not authorized to modify this agreement in any way. Purchaser acknowledges that no promises or agreements, written or oral, other than those contained in this order have been made by Seller.

6. Installation of merchandise shall be the sole responsibility of the Purchaser. Neither Seller nor any of its Sales Representatives are authorized to make any installations.

7. By signing this agreement you acknowledge and agree the telephone number(s) listed on the order are exempt from any federal, state or other "do not call" lists or registries, and that you waive your right to enforce such rules and agree to hold harmless and indemnify Superior Lamp, Inc for any and all costs or expenses which arise out of the enforcement of such rules with regard to the number(s) listed.

8. **SALES PROMOTION POLICY** — Orders for the Seller's products are solicited by sales representatives acting as independent contractors who may, from time to time, offer to the Purchaser or its representatives or designees, recycling or other rebates, credits, sales promotion items and other types of sales promotions in connection with their marketing efforts. The Seller's policy relating to the use of sales promotional items is as follows: Sales promotional items (For example, lighting products or other useful business items) recycling or other rebates or credits may be given to the Purchaser or its representatives or designees authorized to receive such items.

9. **VENUE, JURISDICTION, AND LAW TO GOVERN** — Purchaser agrees that any action by either party concerning the Agreement shall be venue in the courts in the State of New Jersey. Purchaser hereby submits to the personal jurisdiction of the courts of New Jersey, both federal and state, in any action with respect to, or arising out of, this Agreement. This Agreement shall be construed in accordance with the laws of the State of New Jersey.